CLAIMS

- 1. A method for controlling the volume output of a first device (22), said device being operable to communicate with a second device (16) over a network link, the method comprising the second device sending a message (42) to the first device which receives said message, accesses a stored policy (50) and adjusts said output in dependence on the stored policy.
- 2. A method as claimed in claim 1, wherein the policy (50) contains criteria which includes the time of day to affect said adjustment.
 - 3. A method as claimed in claim 1 or claim 2, wherein the policy (50) contains criteria which includes the number of received messages in a predetermined time interval to affect said adjustment.

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4. A method as claimed in claims 1,2 or 3, wherein the policy (50) contains criteria which includes a threshold against which the current output volume is compared to affect said adjustment.

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- 5. A method as claimed in any of claims 1 to 4, wherein following adjustment the output level is determined and included in an acknowledgement message (70) sent by the first device to the second device.
- 6. A method according to any preceding claim, wherein the stored policy criteria are user definable.
 - 7. A system for controlling the volume output of a first device (22,80), said device being operable to communicate with a second device (16,82) over a network link, the second device having communication means (16a) for sending a message to the first device, the first device comprising communication means (30) for receiving the message, and processing means

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- (34) for accessing a stored policy (38,50) and for controlling said output in dependence on the stored policy.
- 8. A system as claimed in claim 7, wherein said first and second device further comprise indicating means (28) for indicating to a user acknowledgement of transmitted and received messages.
 - 9. A system as claimed in claim 7 or claim 8, wherein the communication means operate according to a selected one of ZigBee, Bluetooth or IEEE802.11 wireless radio protocols.
 - 10. A system as claimed in claim 7 or claim 8, wherein the communication means operate according to a wired protocol.
 - 11. A device (22,80) for use with the system of claims 7 to 10, said device comprising communication means (30) for receiving a message, means for accessing a stored policy (38,50) and processing means for controlling volume output in dependence on the stored policy.
 - 12. Program code (35) on a carrier which when executed by processing means of a first device causes said first device to perform the method of any one of claims 1 to 6.